

# Patient feedback on new PinPoint Cancer Test

## Background

The PinPoint Test is a new blood test which uses artificial intelligence to produce a calibrated probability that a patient has cancer. This test will be offered to patients who have cancer symptoms and are being referred urgently for cancer investigations. Once the test is implemented fully, it will be used to support hospital clinical teams to triage their patients.

PinPoint asked Healthwatch Surrey to recruit 15 Surrey residents to join a focus group and for us to facilitate the session so they could introduce the PinPoint test and get feedback from a patient perspective on acceptability of the use of the test, terminology used and to understand questions people may have.

The focus group was part of a much larger project which has received £1.7m NHS funding, PinPoint worked with cancer alliances in 5 key areas of the UK to gather feedback about the proposed test.

## Our approach:

We reached out to local Cancer support groups that we have relationships with and did some targeted social media adverts to ensure we had a good mix of Surrey residents. Some participants were having Cancer treatments, had experience of tests and investigations for Cancer and some with an interest in health.

Healthwatch Surrey facilitated the group discussion and monitored the online chat, we also noted any questions and comments to send to PinPoint after the focus group. We also recorded the session to help aid the write-up.

Each participant was emailed after to thank them for their contribution and were sent a gift voucher as a thank you for their time.

Information gathered from this focus group will be collated with other findings from focus groups carried out across the UK and will help shape the delivery of the PinPoint service for GPs and medical practitioners in the future.



## Feedback

“Your facilitation of the group and chat was spot-on, and we got some really valuable feedback (which has since been echoed in another session too). Thank you again!”