

Agenda
Board Meeting in Public
27th July 2021 – 2-4pm
Zoom: see email/invite for link

Item	Time (min)	Lead	Supporting Documents
1. Welcome/Apologies	3	JD/DM	
2. Declarations of Interest	2	JD/DM	Attached
3. Public questions (previously tabled)	5	JD/DM	
4. Approval of previous Board Meeting in Public minutes (April 2021)	5	ALL	Attached
5. Review of Q1 <ul style="list-style-type: none"> • CEO Report including financial summary & KPIs • Quarterly Activity and Outcomes report 	20	LS	Attached
6. Thematic priority update: the Board is asked to note progress.	15	TW	Attached
7. Reasonable Response Review: the Board is asked to note and endorsed the proposed changes as agreed by the Escalations Panel	15	SB	Attached
8. Citizen Ambassador Update: the Board is asked to note progress on the programme	10	JC	Attached
9. Action log – correct at 20.07.21	5	JD/DM	Attached
10. Public Questions not already dealt with (arising from meeting)	5	JD/DM	
11. Any other business	5	JD/DM	
14. Date of next meeting in public: Tuesday 2nd November 2021			

JD	Jason Davies	Healthwatch Surrey, Co-Chair
DM	Deborah Mechaneck	Healthwatch Surrey, Co-Chair
LS	Lisa Sian	Healthwatch Surrey, COO
TW	Tessa Weaver	Healthwatch Surrey, Research Officer
JC	Julie Callin	Business Development Officer
SB	Sam Botsford	Evidence & Insight Officer