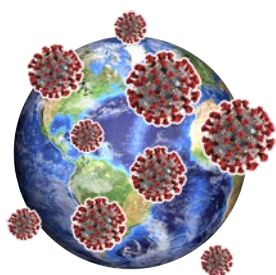# Tell us about your health and social care services during the Coronavirus crisis

Coronavirus (COVID-19) is a new disease that is spreading round the world.

It can affect your lungs and breathing.

A **crisis** is a very difficult situation.

What do you think?

Healthwatch Surrey helps people to speak up about their local health and care services.

We want to hear about your experience with health and social care services during the Coronavirus crisis.

Here are some questions to help you think about what has been good and bad:

● Have you spoken to your local doctor (GP) by telephone or video call? What did you think?

● Have you used a hospital drive-through service?
This is where you can collect a prescription or get an injection etc, without leaving your car.

- Have there been any changes to your care and support service? What has that meant for you?

- Have you had to see your dentist? How did that go?

- Have you felt you shouldn't bother the doctor during the Coronavirus crisis?

- Is there anything else you want to tell us?

How to tell us what you think

You can write about your experience and send it to us by:

Post:

**Freepost RSYX-ETRE-GXBY
Healthwatch Surrey
Room GF2
Astolat
Coniers Way
Guildford
GU4 7HL**

Text (SMS): **07592 787533**

WhatsApp: **07508 715719**

Or you can tell us about your experience over the phone:
0303 303 0023

Or by filling in our online feedback form:

www.healthwatchsurrey.co.uk/your-views/share-your-experiences/