

Agenda
Board Meeting in Public
28th April 2020 - 2.00-4.00pm
Zoom :
<https://zoom.us/j/97170762035>
Meeting ID: 971 7076 2035

Item	Time (min)	Lead	Supporting Documents
1. Welcome/Apologies	3	JD/DM	
2. Declarations of Interest	2	JD/DM	Attached
3. Public questions (previously tabled)	5	JD/DM	
4. Approval of previous Board Meeting in Public minutes (January 2020)	5	ALL	Attached
5. Review of Q4 <ul style="list-style-type: none"> • CEO Report including financial summary & KPIs • Quarterly Activity and Outcomes report 	20	KS/LS	Attached
6. Thematic priority update: general update - for information and discussion	20	TW	Attached
7. Workplan 20-21: the Board is asked to approve the final version and the associated strategic priority indicators/Healthwatch contract KPIs	5	KS	Attached
8. Escalations Panel Update including Enter & View and: the Board is asked to consider and discuss the attached paper and recommendations	20	KS/KN	Attached
9. Action log	5	JD/DM	Attached
10. Public Questions not already dealt with (arising from meeting)	5	JD/DM	
11. Any other business	5	JD/DM	

13. Date of next meeting in public: 28th July 2020, The Chapel, High Cross Church, Camberley – TBC depending on social distancing guidance			
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JD	Jason Davies	Healthwatch Surrey, Co-Chair
DM	Deborah Mechaneck	Healthwatch Surrey, Co-Chair
KS	Kate Scribbins	Healthwatch Surrey CEO
LS	Lisa Sian	Healthwatch Surrey, COO
TW	Tessa Weaver	Healthwatch Surrey, Research Officer