

Tell us what's going on in health and care services where you live. We want to hear the good and the bad. We will tell services about your experiences of health and care and hold them to account. We're independent, transparent and accountable and we're powerful - we have the strength of the law and the national influence of Healthwatch England behind us.



Find us at your local Citizens Advice in Surrey

Call us on **0303 303 0023** (local rate)

Text Relay: 18001 0303 3030023

SMS text: 07592 787533

Visit [www.healthwatchsurrey.co.uk](http://www.healthwatchsurrey.co.uk)

Follow us on Twitter [@HW\\_Surrey](https://twitter.com/HW_Surrey)

Email enquiries@healthwatchsurrey.co.uk

# your email

Would you like to receive our newsletter

**yes**  
**no**

The handling and storing of all data will be carried out in accordance with the Data Protection Act 1998. By completing this form you give permission for us to store the information you have given us on our database. We will not share your personal data with any external organisation without your permission.

Healthwatch Surrey is a CIC is a Community Interest Company limited by guarantee and registered in England (No. 08737632) at The Annexe, Lockwood Day Centre, Westfield Road, Guildford, GU1 1RR.

**healthwatch**  
Surrey

Freepost R5VX-ETBE-08BY  
Healthwatch Surrey  
Room G72  
Astonlat, Carriers Way  
Buryton  
Surrey  
GU4 7HL



**healthwatch**  
Surrey

**problem,  
praise  
or  
suggestion**

Use this form to tell us what you think of health & social care services

**we'll use your  
feedback to hold  
services to account**



Once this leaflet has been filled in, please remove plastic strip to reveal glue strip. Fold and seal the envelope making sure the Freepost address is facing outwards.

reporting your experience can help us to  
change health and social care services

## are you reporting about...

yourself  someone else

relationship

do you consider yourself to have  
a disability? Yes  No

Gender:

Age Group: 0-17  18-24  25-49

50-64  65-79  80+

ethnicity

what topics are in your story? e.g. appointment  
times, cleanliness, staffing etc.

---

---

---

please tell us the name & address of the service  
you used e.g. GP surgery, hospital, care home etc.

---

---

how would you rate the care you received?

poor  average  good  excellent

would you recommend this service to  
your friends or family?

**yes**   
**no**

## tell us about your experience here...

**what happened?**

what was good?

what could have been better?

how did you feel after your care?

**Tell us what is going on in your health and social care services where you live.**

