

***WORK WITH US.* We want to hear *YOUR* *VIEWS***

Working together in partnership, North West Surrey Clinical Commissioning Group (CCG), East Surrey, Guildford and Waverley and Surrey Downs CCGs, are procuring a new, combined NHS 111 and GP Out-of-Hours service.

Plans are in place to improve both NHS 111 and GP Out-of-Hours to ensure we provide the best care for the public. Your feedback is very important in shaping the revised combined services and we would like to encourage you to give your views and experience of the current and proposed new service.

An engagement campaign has been launched to obtain feedback from the public and stakeholders, specifically looking at how people are currently using the service and what changes they would make if they were able to.

There are a number of public engagement events taking place across Surrey in the coming weeks, please come along and talk to us!

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| **Date** | **Location** | **Time** |
| Monday 10th July 2017 | Ashley Shopping Centre  Ashley Road, Epsom KT18 5AB | 10am-3pm |
| Tuesday 11th July 2017 | The Friary Shopping Centre  North Street, Guildford GU1 4YT | 9am-5pm |
| Thursday 13th July 2017 | Belfry Shopping Centre  Redhill, Surrey RH1 1ST | 9am-5pm |
| Wednesday 19th July 2017 | Cranleigh Medical Centre  18 High Street, Surrey GU6 8AE | 2pm-4pm |
| Thursday 20th July 2017 | Surrey & Sussex Hospital Trust | 10am-4pm |

**Take the survey**

Please feel free to take part in our survey to share your experiences of the NHS 111 and GP Out-of-Hours services….

<http://www.nwsurreyccg.nhs.uk/Get-involved/Pages/111.aspx>

If you require this information in an alternative format, please contact us on Tel: 01372 232400 or text phone on 07880 091328 or email: comms@nwsurreyccg.nhs.uk