

Frimley Health and Care STP

Newsletter

Issue 4: July 2017

Covering Bracknell and Ascot, North East Hampshire and Farnham, Slough, Surrey Heath, and Windsor, Ascot and Maidenhead

Working together to improve...



Health & Wellbeing



Care & Quality



Finance & Efficiency

What does STP stand for?

Sustainability and Transformation Partnership (recently updated from 'Plan' to 'Partnership') – England has been split into 44 STP areas, known as *footprints*, as a response to NHS England's five-year strategy to close the gap between health and wellbeing, care and quality and finance and efficiency.



Welcome! We are delighted that the Frimley Health & Care STP has recently been recognised as “outstanding” on the NHSE ratings dashboard! In this month's issue you can find out more about the Clinical Variation work stream and read about our recent communications and engagement exemplar and clinical variation workshops, along with details of upcoming events. Please do get in touch if you'd like more information or to get involved.

Insider... Reducing Clinical variation

Aim: Reducing variation and health inequalities across treatment pathways to improve outcomes for patients and maximise value for citizens across the population. This transformation of care is based on evidence and is known as the *NHS RightCare* programme ensuring that the

right person has the right care, in the right place, at the right time.

The programme is committed to improving people's health by making the best use of available resources.

Which disease areas are under the spotlight?

- **Cardiology:** Circulatory, arrhythmia, heart failure, hypertension, atrial fibrillation
- **MSK:** Covering pain, MSK elective orthopaedics) and falls
- **Respiratory:** Under consideration
- **Neurology:** Implementation of an integrated community neurology service
- **GI:** Pathway development for upper and lower GI conditions and service redesign.

What has occurred so far?

The work stream is meeting regularly to create changes that will enable sustainable healthcare which treats patients closer to home and prevents hospital admissions by embracing new models of care which are evolving in accordance with national priorities as well as local ones.

Why do we need to focus on these specific areas?

When the STP data is compared nationally with other CCG peers of the same demographic population using the *Rightcare* model these are the areas where investigations are most likely to bring benefits to the whole system by making changes to the patient's interactions with the healthcare system. **This is based on evidence that has been gathered nationally and is equitable for the Frimley STP population.**

Further comparisons and operational scrutiny on the Frimley Health and Care System have highlighted some gaps in care and quality across the system, including patient experience. We are working to design **equitable patient pathways to ensure that patient satisfaction is consistently high** across the STP and **clinical care is delivered closer to home.**
Ruth Colburn-Jackson, Senior Responsible Officer for Clinical Variation

Frimley Health & Care STP – awarded outstanding!!

This is fantastic news and testament to the hard work and dedication of all partners across the system, who are ensuring we deliver better outcomes for our local population. The rating is based on progress of our plans relating to emergency care, elective care, safety, general practice, mental health, cancer, prevention, finance, system leadership, communications and engagement. However, we are still at the start of our journey and continue to work hard to ensure our local communities are supported to remain as healthy, active, independent and happy as they can be.

Communications and Engagement Exemplar Workshop

Senior representatives, programme managers and communications and engagement leads from health and care organisations across the STP footprint came together on 20th July for a workshop organised in conjunction with NHS England, who are working with the Frimley Health & Care STP as a communications and engagement exemplar.

The workshop focused on:

- Working together on what good communications and engagement looks like – designing a shared ambition
- Progress to date and overcoming any barriers
- People, resources and support needed to deliver our ambition.

The work completed in the workshop will be used to further develop our overarching communications and engagement strategy and individual work stream plans to help ensure the STP work is embedded in everything we do.



Circulatory Workshop

On the 22nd June we held a successful Optimal Design Event at Windlesham Golf Club. Over 40 people attended from across the STP, including specialist nurses, consultants, service users, GPs, commissioners, pharmacists and practice nurses.

The event focused on the key themes of 1. Angina/suspected angina, 2. AF, arrhythmias and devices, 3. Heart failure and 4. Prevention – areas highlighted as having variation (and hence opportunity) by the *RightCare* data. The discussions generated a large amount of opportunity to look at specific areas for improvement, which will now all be prioritised appropriately.

We are currently developing our next steps and by the beginning of September will have task and finish groups established to take forward the pathway re-design. This will include, for example, a group to focus on managing chest pain from primary care referrals through RACPC and patients presenting to A+E. The aim is to standardise care across the STP to ensure pathways are as effective as possible and reflect innovation or examples of good practice from other regions.

Upcoming events

DATE	TITLE	WHAT'S IN IT FOR YOU?
Thursday 3 August	Reshaping the Workforce	What does our future workforce look like? Come along and have your say
Thursday 10 August	Delivering the Mental Health Five Year Forward View	Join the conversation to ensure mental health is embedded in all our plans
Monday 11 September, 12-2pm	Drop-in STP information event for staff Slough Borough Council Offices – 1 st floor corridor	Find out how we're bringing people and organisations together
Tuesday 12 September	GP International Recruitment	Where will we find our future GPs?

If you're interested in attending any of these events, please email stp@fhft.nhs.uk or call 01252 649855

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Get in touch

If you're interested in finding out more about the team/projects or can see how we can work together, please get in touch:

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