

# Volunteer Role Profile

## Community Promoter

Do you want to improve health and social care services in Surrey and ensure that local people have a say in how services that affect them are run?

- Healthwatch Surrey listens to what local people have to say about the health and social care services they access.
- We take their concerns to decision makers, to influence and improve how local services are run.
- We keep an eye on changes to services and make sure that local people are consulted in decision making and in the design of local health and social care services.

We couldn't do this without the help and support of our dedicated team of Community Promoters.

## Role Summary:

### What will I do as a Community Promoter?

- Support our engagement team in talking to local people about what we do on our Healthwatch stands at events and fayres.
- Support our team in delivering our presentation to local community groups, charities and other organisations who would benefit from knowing about us.
- Help us to create videos and social media content that can be used to show others what we do.
- Take leaflets and posters out to public places in your local area.
- Research and identify groups who meet in Surrey who may want to know more about us.

## This role will suit someone who:

- Is interested in health and social care.
- Enjoys talking to people.
- Is confident and outgoing.
- Is creative.
- Can work under pressure.
- Enjoys working as part of a team.
- Is organised and reliable.

## **Practical Considerations:**

### **Where will I be volunteering?**

We are currently looking for Community Promoters to support us out in the community in Guildford and Waverley, Surrey Heath, Surrey Downs, Northwest Surrey, and East Surrey. Please let us know which location you are interested in volunteering in on your Expression of Interest form.

### **What time commitment will I be expected to make?**

Our Community Promoters typically help with one or two events each month however you can do more, or less if you wish. Volunteering with us is flexible.

### **Will my expenses be paid?**

We reimburse volunteers for travel expenses.

### **What training will I need?**

Full training and support will be provided.

## **What are the next steps?**

To apply to become a Community Promoter, download and complete an [Expression of Interest form](#) and return it to Zoe Harris: [Zoe.harris@healthwatchesurrey.co.uk](mailto:Zoe.harris@healthwatchesurrey.co.uk)