

Volunteer Role Profile

Community Influencer

Do you want to improve health and social care services in Surrey, and ensure that local people have a say in how services that affect them are run?

- Healthwatch Surrey listens to what local people have to say about the health and social care services they access.
- We take their concerns to decision makers, to influence and improve how local services are run.
- We keep an eye on changes to services and make sure that local people are consulted in decision making and in the design of local health and social care services.

We couldn't do this without the help and support of our dedicated team of Community Influencers.

Role Summary:

What will I do as a Community Influencer?

- Gather intelligence on local issues in health and social care, by attending public meetings, monitoring publications (policies/reports) of bodies with an interest in local issues and undertaking desk-based research.
- Regularly sharing intelligence on the issue with other volunteers and staff members by providing summaries of reports, papers and meetings and by briefing Healthwatch Surrey staff on your findings.
- Assisting Healthwatch Surrey staff with our project work, and with pulling together information for reports. You can find information about our recent projects here: <https://www.healthwatchesurrey.co.uk/our-work/reports-and-papers/project-reports/>

This role will suit someone who:

- Is interested in health and social care
- Has good interpersonal skills
- Is confident and proactive
- Has good research skills
- Can summarise information effectively
- Has good ICT skills; specifically, the ability to use email
- Can work well as part of a team

Practical Considerations:

Where will I be volunteering?

We are currently looking for Community Influencers to support us out in the community in Guildford and Waverley, Surrey Heath, Surrey Downs, Northwest Surrey, and East Surrey. Please let us know which location you are interested in volunteering in on your Expression of Interest form.

What time commitment will I be expected to make?

There is no minimum commitment, although our Community Influencers typically give 6-10 hours of their time each month. Please let us know your availability on your Expression of Interest form.

Will my expenses be paid?

We reimburse volunteers for travel expenses.

What training will I need?

Full training and support will be provided.

What are the next steps?

To apply to become a Community Influencer, download and complete an [Expression of Interest form](#) and return it to Zoe Harris: Zoe.harris@healthwatchesurrey.co.uk