

Surrey Speaks

Latest opportunities to get involved

healthwatch
Surrey

The more people we hear from the more we'll be able to amplify those voices. As an independent critical friend we work constructively with local stakeholders – sharing (without prior agenda) what people with lived experience tell us to bring about positive change. You can share your experience of any aspect of health and social care via our [website](#) or [Helpdesk](#).

Your priorities: our focus

We're keen to hear from all Surrey residents about all aspects of health and social care, but we also have a number of more specific priorities which have been designed based on what you tell us matters most to you. As well as speaking to people about these out in the community, we also run online surveys...



Access to primary care – we are seeking to understand the barriers that may prevent people from Black or Asian minoritised communities from accessing sight (eye) tests – [Eye sight survey](#) closes 28 November 2025



We're also looking at the adjustments (changes) a GP practice makes so you can use their services, and if they're meeting your needs – [Adjustments survey](#) closes 31 December 2025



Social care – we are looking at NHS Health Checks. These checks are free for anyone between the ages of 40 and 74 (who doesn't have one or more of a number of pre-existing conditions), but how much do you know about them? Why are people not taking them up? – [Health checks survey](#) closes 31 December 2025



Plus!

The NHS app is designed to give people a simple and secure way to access a range of NHS services on their smartphone or tablet. We would love to hear your feedback about it – why you use it, why you don't, and how it could be improved. We're also interested to know if you use the NHS app to provide feedback on NHS services and how you'd ideally like to provide this feedback.

– [NHS App and feedback survey](#) closes 30 January 2026



Unable to access our online survey but want to share your experience? Please [contact our Helpdesk](#)

How do we share your insights: recent publications

Mental health engagement spotlight: the cost of coping

Research from the Kings Fund and Healthwatch England have both looked at finance and it's impact on health - but we wanted to find out the impact financial concerns and constraints have on people's emotional wellbeing.

[Read our Cost of coping report](#)



Earlier this year we asked parents of school age children about whether their children had sight (eye) tests and if there were any barriers to having these tests. As well as sharing our [findings](#) with Surrey County Council, we've also developed some [signposting](#) material to support parents. Based on what parents told us, it helps to address some of the most common questions and concerns.

How do our reports make a difference? Find out more in our latest [Impact report](#). And remember, you can share your experience of any aspect of health and social care by [contacting our Helpdesk](#)

Want to make sure your voice is still heard?



Protect your right to feed back independently. Sign local Healthwatch national petition calling on the government to review the decision to abolish independent local Healthwatch - [more details about the proposals](#).

[Petition: Review decision to abolish independent local Healthwatch](#)



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Calling us on 0303 303 0023