

Surrey Speaks

Latest opportunities to get involved



Happy New Year from everyone at Healthwatch Surrey

The more people we hear from this year the more we'll be able to amplify those voices. As an independent critical friend we work constructively with local stakeholders – sharing (without prior agenda) what people with lived experience tell us to bring about positive change. You can share your experience of any aspect of health and social care via our [website](#) or [Helpdesk](#).

Your priorities: our focus

We're keen to hear from all Surrey residents about all aspects of health and social care, but we also have a number of more specific priorities which have been designed based on what you tell us matters most to you. As well as speaking to people about these out in the community, we also run online surveys...



Public health and adult social care – There's still time – if you're between 50–66 years old – to tell us what you do to maintain your own health and wellbeing (and what makes this difficult). [Health and wellbeing survey](#) closes 31 January 2026.



Mental health – we are exploring whether men feel part of their community – what impact it has if they don't – and whether they're aware of services available to help support their emotional wellbeing. [Men's mental health survey](#) closes 1 February 2026.



Access to primary care – we would love to hear your feedback about any support you are currently receiving or have received to help you manage your weight, or any support you'd like to receive. [Weight management survey](#) closes 31 March 2026.



Plus!



The NHS App is designed to give people a simple and secure way to access a range of NHS services on their smartphone or tablet. We would love to hear your feedback about it – why you use it, why you don't, and how it could be improved. We're also interested to know if you use the NHS App to provide feedback on NHS services and how you'd ideally like to provide this feedback. [NHS App and feedback survey](#) closes 31 January 2026.



Unable to access our online survey but want to share your experience? Please [contact our Helpdesk](#)

How do we share your insights: recent publications

Left on the shelf: Our insights around why **Surrey's library independence courses and community centres go unused** has been shared with the East and West Surrey adult social care teams to guide their approach.



We attend the Primary Care Access Board to ensure the voices of Surrey residents are heard in discussions around primary care provision. In collaboration with our colleagues here we spoke to people about **how accessible general practice is** as it moves increasingly to online channels. You can read more in our The Digital Divide report.

An increasing number of Surrey residents are talking to us about asking for **reasonable adjustments and accessible information**. We collected these experiences in our report, which was shared with the Learning Disability and Autism Partnership Board, the Reasonable Adjustment Digital Flag (RADF) implementation Board and the national and regional leads for the RADF roll out.

How do our reports make a difference? Find out more in our latest Impact report. And remember, you can share your experience of any aspect of health and social care via our website form or by contacting our Helpdesk

Want to make sure your voice is still heard?



Protect your right to feed back independently. Sign local Healthwatch national petition calling on the government to review the decision to abolish independent local Healthwatch – more details about the proposals.

Petition: Review decision to abolish independent local Healthwatch

Want to stay up to date with Healthwatch Surrey?



Sign up to receive our newsletter straight to your inbox by:
Scanning the QR code,
Completing our form,

Emailing our Helpdesk – enquiries@healthwatchsurrey.co.uk
Calling us on 0303 303 0023