

Surrey Speaks

Latest opportunities to get involved



Our Autumn Edition

At Healthwatch Surrey we work with local decision makers to share what people with lived experience tell us to try to bring about positive change. The more people we hear from the more we'll be able to amplify those voices. You can share your experience of any aspect of health and social care via our [website](#) or [Helpdesk](#).



Your priorities: our focus

We're keen to hear from all Surrey residents about all aspects of health and social care, but we also have a number of more specific priorities which have been designed based on what you tell us matters most to you. As well as speaking to people about these [out in the community](#), we also run online surveys...

Involvement of people – We're looking at residents' experiences of care delivered by Surrey's hospitals, both in the hospital and the community. Whether you've been for a short appointment or a longer stay, or even just visited a friend or relative, please give us your views via our [hospital survey](#).

As part of this project we're working with Royal Surrey County Hospital to gather experiences about their paediatric department in our specific [paediatric survey](#).

Public health and adult social care – If you or your friend or relative live in a care home then please complete this [survey](#) about oral health (teeth and mouth care). We'd love to hear from those who work in care homes too; and we have a separate [staff survey](#) to capture those views.

These surveys close on 15 November 2026.

If you need a paper copy, or would prefer to share your experience in your own words, please [get in touch with our Helpdesk](#).



How does our work make a difference? Find out more in our latest [Impact report](#).

How do we share your insights: recent publications

Our Adult Social Care: a year in review report highlights what people have told us about adult social care over the last year. We look at care homes – specifically funding, admin issues and finding suitable accommodation – delayed or forgotten carers' assessments and care at home.



In 2022/23 an estimated 58% of adults in Surrey were classified as overweight or obese. Our What we're hearing about weight management support report explores understanding of the weight management support options available and identifies barriers to access.

We regularly share patient feedback with hospital trusts in Surrey, providing them with insights they might not otherwise hear from their patients. These are based on what patients tell us when they talk to us, agenda-free, about any aspect of their care, as well as insights on specific departments, therapeutic areas or patient populations where there is felt to be the greatest need to hear patient voice. Some of the key themes people have talked to us about are explored in our Insight bulletin focussing on what we Heard in Hospital.



Want to stay up to date with Healthwatch Surrey?

Sign up to receive our newsletter straight to your inbox by:

Scanning the QR code,

Completing our form,

Emailing our Helpdesk – enquiries@healthwatchsurrey.co.uk

Calling us on 0303 303 0023



Luminus

The Healthwatch Surrey service is run by Luminus Insight CIC, known as Luminus. We are a Surrey based, independent, community interest company which exists to empower people to have their voices heard. We help organisations provide equity of access and the best services possible, through the inclusive involvement of local people.

www.luminus-cic.uk

